

Are you interested in...?

Emergency Operations Centre III - Operations

Course Details

0900 to 1630

Pre-requisite

EOC II course

Course Overview

This course provides a familiarisation of the roles and responsibilities of the EOC Operations function and provides an opportunity to perform the processes involved within the function. On completion of this course participants will be able to:

- Perform Operations roles and responsibilities
- Participate in Operations function activities
- Co-ordinate the function's activities internally and externally of the EOC
- Participate as an effective member of the Operations function

The following topics are covered:

- Purpose and roles of the Operations function
- Suggested staffing for the Operations function
- Organisational structure of the Operations function
- Relationship between the Operations function and other EOC functions
- Co-ordination and interface of the Operations function with other response levels
- Lines of authority
- Operations function activities
- Equipment, materials and systems recommended to operate effectively in Operations functions
- Role Operations function plays in information management
- Role Operations function plays in resource management
- Decision making - types of decisions that Operations staff can make and process for doing so
- Documentation, display boards and situation maps appropriate to the Operations function.

Who should attend?

Individuals who staff the Operations section of an EOC.

Qualifications

A certificate of achievement will be issued on successful completion of the assignment at the end of the course.

